Sign In Solutions

Reach new levels of efficiency:

Success plans from
Sign In Solutions

Empower your teams.

We understand the challenges faced by businesses when implementing new technology solutions.

That's why we offer Success Plans that provide ongoing support, expertise, and guidance to ensure our customers get the most out of our products. In this feature sheet, we'll outline the benefits of our Success Plans and explain how they can improve your business operations.

All-inclusive services and support.

- One of the biggest benefits of our Success Plans is that you'll no longer have to worry about requesting and scoping ad hoc requests.

- Instead, our team will provide an all-inclusive pricing model for implementation, support, solutions, and admin assist, simplifying the pricing exercise and enabling you to focus on your business operations.

- The result is a hassle-free experience that saves you time, improves efficiency and reduces administrative costs.

Admin time-saver.

- Our Success Plans also offer an admin time-saver by providing named resources with experience and expertise.

- Our team is familiar with your system and can make recommendations and adjustments, saving you time and reducing the burden on your administrative team.

- Plus, you'll have access to product and technical consulting services, giving you the resources and expertise you need to make informed decisions and maximize the value of your investment.

Consistent engagement and partnership.

- A significant advantage of our Success Plans is that you'll have access to product and roadmap influence.

- This means that you can influence the direction of our products and services based on your needs and feedback.

- We value your input and encourage you to share your ideas, suggestions, and concerns with us, ensuring that our solutions meet your evolving business requirements.

Time and cost savings.

- Our Success Plans also offer significant time and cost savings for your project team and administration team.

- Additionally, our recurring services offer faster time to value and feature adoption, increasing your customer value and ROI.

Standard

- ✓ Support channels
  (Chat, Online and Email)
- ✓ Campus training
- ✓ Deployment support
- ✓ Implementation year 1

Essential

- ✓ Support channels
  (Chat, Online, Email, Appointment and Phone)
- ✓ Campus training
- ✓ Deployment support
- ✓ Implementation annually
- ✓ Admin assist (2)
- ✓ Integrations (2)
- ✓ Account audit
- ✓ Assigned team (CSM)
- ✓ Certification

Premier

- ✓ Support channels
  (Chat, Online, Email, Appointment Phone and Priority Support Queue)
- ✓ Custom Campus Training
- ✓ Deployment support
- ✓ Implementation annually
- ✓ Admin assist (4)
- ✓ Integrations (3)
- ✓ Account audit
- ✓ Assigned team
  (CSM and Solutions Consultant)
- ✓ Certification
- ✓ Product roadmap advisory
- ✓ Customer advisory board seats (2)

Sign In Solutions
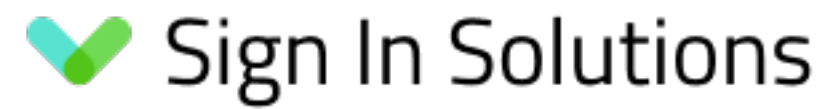
Reach new levels of efficiency today.

Let's get started